Fix SIWeb display problems with Compatibility View in IE10 and IE11

When student is using IE10 or IE11 to access SIWeb, the following may appear:

<IE10: The searching icon in course add/drop is not functioning>



<IE11: The study plan is not showing on page>



Student may solve these problems with "Compatibility View" in IE. Please follow the steps below to set up the Compatibility View.

Set up Compatibility View for IE10

- 1. Press "Alt" on your keyboard to bring up the top menu in IE10.
- 2. Click Tools > Compatibility View Settings to set up the mode.

| | - | | | |
|--|------------------------------|----------------|--|-----------------------------|
| < 🔿 🏉 🏉 https://devapp | .umac.mo/siweb/app/main.html | <u>۽</u> - 0 | 🗎 🗟 🖒 🏉 Student Information Web 🔜 🗙 | ≜ ★ \$ |
| <u>File Edit View Favorites</u> | <u>T</u> ools <u>H</u> elp | | | |
| 🗴 🍕 Convert 🔻 🛃 Select | Delete browsing history | Ctrl+Shift+Del | | |
| Licor: HB111111 | InPrivate Browsing | Ctrl+Shift+P | | |
| User. HDIIIII | Tracking Protection | | | |
| | ActiveX Filtering | | | |
| - 持續推修 | Fix connection problems | | | |
| 發展計劃。 | Reopen last browsing session | | | |
| | Add site to Start menu | | ect the service from the left menu. | Last login from : |
| | View downloads | Ctrl+J | | |
| Emergency | Pop-up Blocker | • | Id keep your password in confidentiality. Please only use your own account and must not allow someone else to use it! | Now login from : |
| Contact | SmartScreen Filter | • | o e-mail to us | |
| | Manage add-ons | | | |
| | Compatibility View | | | |
| Course Add/Drop | Compatibility View settings | | | |
| Personal Info | Subscribe to this feed | | opup window to proceed successfully. Although siweb can by-pass most of the popup blockers, you are still advised to turn off all of your | |
| P C late | Feed discovery | Þ | • Add/Drop system or you may try to use another web browser, e.g. <u>Firefox</u> , to solve your particular issue. In the case that you still have | |
| RC INTO | Windows Update | | op system, please do not nesitate to contact us at 88228500. | |
| Academic Records | F12 developer tools | | | |
| Study Plan | Internet options | | | |
| Course Info | | | | |
| Class Info | | | | |
| Timetable | | | | |
| Read Message | | | | |
| Student Account | | | | |
| E-Academic Report | | | | |
| Online Application | | | | |
| Logout | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| <u>SIWEB</u> Copyright(c) 2013 <u>University of Macau</u> All Rights Reserved. | | | | |
| 📀 🥝 🚞 | | | EN 😵 O 🖡 | N 😼 🗊 🕩 10:45 17/08/2015 |

- 3. Type in "*.umac.mo" in 'Add this website' field, and click 'Add'.
- 4. You can see "umac.mo" is added to the 'Websites you've added to Compatibility View', click 'Close' to go back to SIWeb.

| Compatibility View Settings | Compatibility View Settings | | |
|--|--|--|--|
| You can add and remove websites to be displayed in Compatibility View. | You can add and remove websites to be displayed in Compatibility View. | | |
| Add this website: | Add this website: | | |
| *.umac.mo Add | Add | | |
| Websites you've added to Compatibility View: | Websites you've added to Compatibility View: | | |
| Remove | umac.mo Remove | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Display all websites in Compatibility View | Display all websites in Compatibility View | | |
| Display intranet sites in Compatibility View | ☑ Display intranet sites in Compatibility View | | |
| Download updated compatibility lists from Microsoft | Download updated compatibility lists from Microsoft | | |
| Learn more by reading the Internet Explorer privacy statement | Learn more by reading the Internet Explorer privacy statement | | |
| | | | |
| Close | Close | | |
| | | | |

5. You can see the "Compatibility View" is on now.



Set up Compatibility View for IE11

1. Click Tools > Compatibility View Settings to set up and switch on the view.

| < 🔿 🧟 https://devapp | .umac.mo/siweb/app/main.html | , Q | 🔒 🖒 🎉 Student Information Web 🛛 🗙 | ↑ ★ # |
|---|------------------------------|----------------|--------------------------------------|----------------------|
| File Edit View Favorites | Tools Help | | | |
| 👍 🥘 Suggested Sites 🔻 🧃 | Delete browsing history | Ctrl+Shift+Del | | |
| | InPrivate Browsing | Ctrl+Shift+P | | |
| | Turn on Tracking Protection | | | 🛎 Print 🔥 🔨 |
| | ActiveX Filtering | | | |
| -Continuing Education | Fix connection problems | | ESE Major Code FED-CHN11 | |
| Development Scheme | Reopen last browsing session | | HING OF HISTORY Minor Code FED-HTM12 | |
| | Add site to Start menu | | | |
| | View downloads | Ctrl+J | | × |
| 🗩 X: | Pop-up Blocker | + | | |
| | SmartScreen Filter | • | | |
| | Manage add-ons | | | |
| | Compatibility View settings | | | |
| Course Add/Drop | Subscribe to this feed | | | |
| Personal Info | Feed discovery | ÷. | | |
| RC Info | Windows Update | | | |
| | Performance dashboard | Ctrl+Shift+U | | |
| Academic Records | F12 Developer Tools | | | |
| Study Plan | Internet options | | | |
| Course Info | | | | |
| Class Info | | | | |
| Timetable | | | | |
| Read Message | | | | |
| Student Account | | | | |
| E-Academic Report | | | | |
| Online Application | | | | |
| Logout | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| <u>SIWEB</u> Copyright(c) 2013 University of Macau | | | | |
| All Rights Reserved. | | | | |
| | | | | |
| | | SK . | | EN 🛃 😚 💽 😽 🛱 🕪 10:57 |

- 2. Type in "*.umac.mo" in 'Add this website' field, and click 'Add'.
- 3. You can see "umac.mo" is added to the 'Websites you've added to Compatibility View', click 'Close' to go back to SIWeb.

| Compatibility View Settings | Compatibility View Settings | | |
|---|---|--|--|
| Change Compatibility View Settings | Change Compatibility View Settings | | |
| Add this website: | Add this website: | | |
| *.umac.mo | Add | | |
| Websites you've added to Compatibility View: | Websites you've added to Compatibility View: | | |
| Remove | umac.mo Remove | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| ☑ Display intranet sites in Compatibility View | ✓ Display intranet sites in Compatibility View | | |
| Use Microsoft compatibility lists | ✓ Use Microsoft compatibility lists | | |
| Learn more by reading the Internet Explorer privacy statement | Learn more by reading the Internet Explorer privacy statement | | |
| Close | Close | | |

P.S. After switch on the Compatibility View in IE, a warning message may appear when student is trying to enter his study plan. Please click "OK" several times to close the warning message box, and the study plan will show on the page.

